

Open Source Refugee Shelter Management

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Table of Contents

Overview	2
Shelter Log	
Appointments	3
Refugee Journal	5
Incident Reports / Banned Status	6
Primary / Secondary Language (Refugee Record)	6
Refugee Groups	7
Case Manager Assignments	
Professional Contact Assignments	
Permissions Definition	
Image / Document Tags	11
Upcoming Activities	

Overview

A very productive week! Many client, shelter, and administrative features came together this week.

Shelter Log

Admins and shelter managers can add shelter log entries.

•	Reports 💀 Block	Utilities 💀	View	More 💀	Shelter Log Entry
	Reports: Home		Search: refugees	Home: reports	Shelter: Pine Street Shelter
	Roster		<u>,</u>		Address: 123 Pine Treeville, FB&H 12345 BA
	Rusier				Log Entry: Leak in the community washing machine. Contacted a plumber, who will
	Shelter Log	<u> </u>	Add Daily Entry		be here tomorrow.
			Review		
		_			
					Add Log Entry
	• / .•				
V	view/reportin	g			
	-	0			
	1	0			Reports Sheffer Log
P	orts Shelter Log				Reports Shelter Log
					Add shelter log entry
	oorts Shelter Log ELTER LOG ENTRY	Pine Street Shelte	r	-	Add shelter log entry SHELTER LOG: PINE STREET SHELTER
	eorts Sheller Log ELTER LOG ENTRY Shelter: F Address: 1	Pine Street Shelte		-	Add shelter log entry
	elter Log Elter Log Entry Shelter: F Address: 1	Pine Street Shelte 123 Pine Treeville, FB&H 12	345 BA	-	Add shelter log entry SHELTER LOG: PINE STREET SHELTER shelterID: 000001 Shelter: Pine Street Shelter Address: 123 Pine
	eorts Sheller Log ELTER LOG ENTRY Shelter: F Address: 1	Pine Street Shelte 123 Pine Freeville, FB&H 12 Odefine your re	345 BA port range:	-	Add shelter log entry SHELTER LOG: PINE STREET SHELTER shelterID: 000001 Shelter: Pine Street Shelter Address: 123 Pine Treeville, FB&H 12345 BA
	elter Log Elter Log Entry Shelter: F Address: 1	Pine Street Shelte 123 Pine reeville, FB&H 12 define your re Start*: [01/	345 BA port range:	-	Add shelter log entry SHELTER LOG: PINE STREET SHELTER shelterID: 000001 Shelter: Pine Street Shelter Address: 123 Pine
	elter Log Elter Log Entry Shelter: F Address: 1	Pine Street Shelte 123 Pine Treeville, FB&H 12 define your re Start*: 01/ date End*: 29/	2345 BA port range: 01/2022 format: dd/mm/yyyy 07/2022	-	Add shelter log entry SHELTER LOG: PINE STREET SHELTER shelterID: 000001 Shelter: Pine Street Shelter Address: 123 Pine Treeville, FB&H 12345 BA Report Timeframe: Today (29/07/2022 - 29/07/2022)
	ELTER LOG ENTRY Shelter: F Address: 1 Shelter Log Entries:	Pine Street Shelte 123 Pine Treeville, FB&H 12 define your re Start*: 01/ date End*: 29/ date	2345 BA port range: D1/2022 format: dd/mm/yyyy D7/2022 format: dd/mm/yyyy	-	Add shelter log entry SHELTER LOG: PINE STREET SHELTER shelterID: 000001 Shelter: Pine Street Shelter Address: 123 Pine Treeville, FB&H 12345 BA
	ELTER LOG ENTRY Shelter: F Address: 1 Shelter Log Entries:	Pine Street Shelte 123 Pine Treeville, FB&H 12 define your re Start*: 01/ date End*: 29/ date o predefined tin	2345 BA port range: 01/2022 format: dd/mm/yyyy 07/2022		Add shelter log entry SHELTER LOG: PINE STREET SHELTER shelterID: 000001 Shelter: Pine Street Shelter Address: 123 Pine Treeville, FB&H 12345 BA Report Timeframe: Today (29/07/2022 - 29/07/2022)
	ELTER LOG ENTRY Shelter: F Address: 1 Shelter Log Entries:	Pine Street Shelte 123 Pine Treeville, FB&H 12 define your re Start*: 01/ date End*: 29/ date o predefined tin	345 BA port range: D1/2022 I format: dd/mm/yyyy D7/2022 I format: dd/mm/yyyy ee periods: Today		Add shelter log entry SHELTER LOG: PINE STREET SHELTER shelterID: 000001 Shelter: Pine Street Shelter Address: 123 Pine Treeville, FB&H 12345 BA Report Timeframe: Today (29/07/2022 - 29/07/2022) Friday, July 29th, 2022
4	ELTER LOG ENTRY Shelter: F Address: 1 Shelter Log Entries:	Pine Street Shelte 123 Pine Treeville, FB&H 12 define your re Start*: 01/ date End*: 29/ date o predefined tin	345 BA port range: D1/2022 I format: dd/mm/yyyy D7/2022 I format: dd/mm/yyyy ee periods: Today		Add shelter log entry. SHELTER LOG: PINE STREET SHELTER shelterID: 000001 Shelter: Pine Street Shelter Address 123 Pine Treeville, FB&H 12345 BA Report Timeframe: Today (29/07/2022 - 29/07/2022) Friday, July 29th, 2022 Added at 29/07/2022 20:33:51 by Ellie Flugelhorn A group of volunteers arrived this morning to help with landscaping and grounds maintenance.
4	ELTER LOG ENTRY Shelter: F Address: 1 Shelter Log Entries:	Pine Street Shelte 123 Pine Treeville, FB&H 12 define your re Start*: 01/ date End*: 29/ date o predefined tin	345 BA port range: D1/2022 I format: dd/mm/yyyy D7/2022 I format: dd/mm/yyyy ee periods: Today		Add shelter log entry SHELTER LOG: PINE STREET SHELTER shelterID: 000001 Shelter: Pine Street Shelter Address: 123 Pine Treeville, FB&H 12345 BA Report Timeframe: Today (29/07/2022 - 29/07/2022) Friday, July 29th, 2022 Added at 29/07/2022 20:33:51 by Ellie Flugelhom

Appointments

Admins and shelter managers can create appointments for refugees. They can also add follow-up information, and view a calendar of appointments.

APPOINTMENTS (SHOWING 3 OF 3) Add appointment View all							
apptID	Date	Type / Location	Notes				
00001 🔍	08/03/2022 (Wed) 7:00 AM	Dental Keep On Smiling! 123 Rose Ave Suite 1234 Helsinki, FI-10 1212121 FI	Phone: 555-1234 Notes Routine dental checkup				
00003 🔍	07/27/2022 (Wed) 8:45 PM	Medical	Appointment Kept Notes Check-up Follow-Up Notes All went well.				
00002 🔍	07/27/2022 (Wed) 8:45 AM	Immigration Assistance Immigration Help Center 8765 Maple Springfield, GT-12 GT	Notes				

You are currently viewing a calendar of appointments for Current Guests To view appointments for anyone who has stayed at this shelter, <u>click here</u> July ✔ 2022 ✔ Jump to Month/Year << July 2022 >> Refugee Appointments: Apple Tree Shelter Sunday Monday Tuesday Wednesday Thursday Friday Sat irday 1 2 6 9 3 4 5 8 10 11 14 15 16 12 000006 Dental 9:45 AM Andrew Adams 13 000004 (other) 7:15 AM Ajdin Alić (dams 🔍 18 000007 Staff 12:15 PM Andrew Adams 17 19 20 21 22 23 24 25 27 000002 Immigration Assistance 8:45 AM Art Archer 28 30 26 <u>29</u> 000003 Medical 8:45 PM Art Archer ٩ 31

Sample appointment record with follow-up:

UPDATE APPOINTMEN	t for Art Archer
refugeeID:	00003 🔍
Name:	Archer, Art
Birthday/Age:	4/2/1967 (55 years old)
Language:	Punjabi (Western) / Yoruba
Address:	123 Elm Apt 123 Springfield, (tbd08) 123456 SY
Current Residence:	Apple Tree Shelter / #01-101
Appointment Type*:	Immigration Assistance 🗸
Appointment Date*:	27/07/2022
Appointment Time*:	
Notes:	
Follow-Up	
Appointment Kept:	check if appointment kept
Follow-up Notes:	Art had a good, productive meeting with the immigration staff.
LOCATION (OPTIONAL)	
Facility:	Immigration Help Center
Address 1:	8765 Maple
Address 2:	
City:	Springfield
Country*:	
State/Province*:	
Zip/PostalCode:	
Phone:	
Update Appoint	ment

Refugee Journal

- <u>Review</u>	v refugee journal
Friday	/, July 22nd, 2022
Added at	22/07/2022 17:15:04 by Sally Supermanager
	Smedstad vest" is a 2012 single by Norwegian band Madcon featuring vocals from Tina & Bettina. It is taken from the Madcon album Contai released on 21 June 2012. The song peaked at number 12 on the Norwegian Singles Chart.
Added at	22/07/2022 17:10:57 by Sally Supermanager
	a city in northwestern Peru located in the Sechura Desert on the Piura River. It is the capital of the Piura Region[2] and the Piura Province. Its in was 484,475 as of 2017.
	re that Spanish Conqueror Francisco Pizarro founded the third Spanish city in South America and first in Peru, San Miguel de Piura, in 7 or August[4] 1532. Piura declared its independence from Spain on 4 January 1821.
Added at	22/07/2022 17:10:30 by Sally Supermanager
before ba	vash is beaten eggs, sometimes mixed with another liquid such as water or milk, which is sometimes brushed onto the surface of a pastry aking. Egg washes are also used as a step in the process of breading foods, providing a substrate for the breading to stick to. Egg washes be used on calzones or on fish.
Wedne	esday, July 20th, 2022
Added at	20/07/2022 09:23:20 by Sally Supermanager
	ted Universal Time or UTC is the primary time standard by which the world regulates clocks and time. It is within about 1 second of mean e at 0° longitude (at the IERS Reference Meridian as the currently used prime meridian) such as UT1 and is not adjusted for daylight saving
It is effect	tively a successor to Greenwich Mean Time (GMT).
Tuesd	lay, July 19th, 2022
Added at	19/07/2022 07:12:52 by Sally Supermanager
	(Nepal Bhasa: নতলা) is the eighth month in the Nepal Era calendar, the national lunar calendar of Nepal.[1] The month coincides with

Incident Reports / Banned Status

Admins/Shelter Managers can now add refugee incident reports. From the incident report, you can add or reset the refugee's "banned" status.

INCIDENT REPORTS (4) Add incident report To "un-ban" a refugee, add a new incident report without checking the "banned" flag	
Saturday, July 23rd, 2022	
Added at 23/07/2022 17:14:43 by Sally Supermanager	
Incident Level: Minor Banned Status: n/a Says he's learned his lesson.	
Saturday, July 23rd, 2022	
Added at 23/07/2022 17:14:18 by Sally Supermanager	
Incident Level: Critical Banned Status: BANNED Yet another food fight, this time with oatmeal.	
Saturday, July 23rd, 2022	
Added at 23/07/2022 17:10:54 by Sally Supermanager	
Incident Level: Minor Banned Status: n/a All is forgiven.	
Friday, July 22nd, 2022	
Added at 22/07/2022 21:10:31 by Sally Supermanager	
Incident Level: Major Banned Status: BANNED Andrew started a food fight (mashed potatoes).	
Gravy everywhere.	

Primary / Secondary Language (Refugee Record)

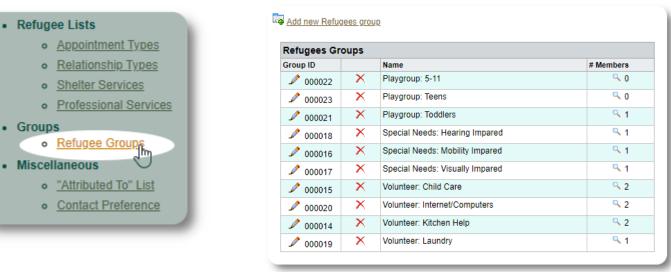
Users can now specify primary/secondary language on the refugee record. The master language list is managed by the Admins.

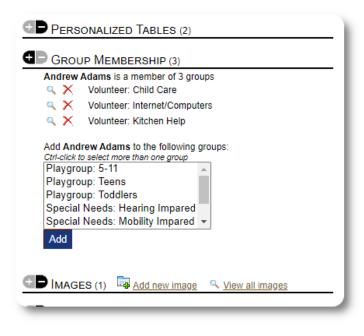


Ad	d Ne	w L	anguage	
			Language	
			List Item (sort alpha)	Order
1	∕	×	(other/unknown)	₽
2	∕	×	Amharic	★ ₩ ₹ ±
3	∕	×	Arabic (Algerian)	** **
4	∕	×	Arabic (Egyptian)	** **
5	∕	×	Arabic (Hejazi)	** **
6	∕	×	Arabic (Mesopotamian)	** **
7	∕	×	Arabic (Moroccan)	** **
8	∕	×	Arabic (North Levantine)	** **
9	∕	×	Arabic (Sa'idi)	★ ₩ ₹±
10	∕	×	Arabic (Sanaani Spoken)	★ ₩ ∓ ±
11	∕	×	Arabic (South Levantine)	** **
12	∕	×	Arabic (Sudanese)	★ ₩ ₹±
13	∕∕	×	Arabic (Ta'izzi-Adeni)	★ ₩ ₹ ±
14	∕	×	Arabic (Tunisian)	★ ₩ ₹ ±
15	∕	×	Assamese	** **
16	1	X	Azerbaijani (South)	** **

Refugee Groups

Admins can create "groups" of refugees. A refugee can belong to one or more groups, and the admin can view group membership reports.

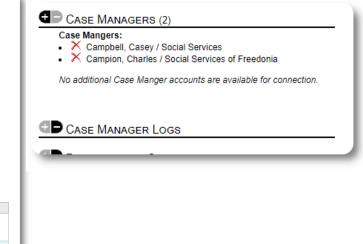




Group: Volunteer: Kitchen Help Group type: client Notes:							
		tchen Help () with checked: × R(emove from group				
	client ID	Client	Location	Date Added			
	900001	Adams, Andrew	2345 Nasturtium Budding Beans NZ-BOP NZ	23/07/2022			
	Q 00003	Archer, Art	123 Elm Apt 123 Springfield (tbd08) 123456 SY	23/07/2022			

Case Manager Assignments

	Account Type:	Case Mana	ger / Debugger		
	ID:	001182			
	User Name:	ccamp			
	Name:	Charles Camp	on		
	Status:	Active			
	Address:	Social Service 43234 W. East Freedonia, MD			
	Phone:				
	Cell:				
	Email:	test@test.com			
	Date format:	29/07/2022			
	Date format: Measurement:	LOIOTILOLL			
Case Mana	Measurement:	metric	DCIATIONS (2) the refugee's record.	Status	
Case Mana refugeeID	Measurement: MANAGER RE ager connections Name	metric FUGEE ASS are made from	the refugee's record. Age / Gender / Language		lter
Case Mana refugeeID	Measurement:	metric FUGEE ASS are made from	the refugee's record.	Status Current Guest: Apple Tree She	iter



Professional Contact Assignments

	Account Type: Profe	ssional Contact		
	ID: 001178	3		Professional Contacts:
	User Name: dDentis	st		 X Dentist, David / Dental Services of Finland
	Name: David I	Dentist		
	Status: Active			Farmacopia, Felicity / Well Better Good Okay Med
	876 Ca Suite 1	I Services of Finland avity Cove 23 ki, FI-03 FI		Socialworker, Sally / Social Services of Kleburg County
	Phone:			
	Cell:			
	Email: test@t	est.com		
	Date format: 29/07/2	2022		
	Dute formut. 20/01/2	LULL		Add
	Measurement: metric			Add
Profession refugeelD	Measurement: metric SSIONAL CONTACT nal Contact connections a Name	REFUGEE ASSOCIATIONS are made from the refugee's recor Age / Gender / Language	d. Status	PROFESSIONAL CONTACT LOGS
Profession refugeelD	Measurement: metric	REFUGEE ASSOCIATIONS are made from the refugee's recor	d.	
Profession refugeeID 00002 🔍	Measurement: metric SSIONAL CONTACT nal Contact connections a Name	REFUGEE ASSOCIATIONS are made from the refugee's recor Age / Gender / Language 1/1/2019 (3 years old)	d. Status	
Profession refugeelE 00002 00001	Measurement: metric SIONAL CONTACT nal Contact connections a Name Adams, Alice	REFUGEE ASSOCIATIONS are made from the refugee's recor Age / Gender / Language 1/1/2019 (3 years old) Female 1/7/1974 (48 years old) Male	d. Status Current Guest: Apple Tree Shelter	

Permissions Definition

Here is the current thinking for access and permissions based on account type. Still work-in-progress; comments and suggestions are welcome.

	Easture	Read	Marita /T dit	Notes
	Feature		Write/Edit	
	Appointments	Yes	Yes	
	Case Worker Notes	Yes	No	
	Professional Contact Notes	Yes	No	
	Client Directory	Yes	n/a	
	Roster	Yes	n/a	
	Shelter Stay History	Yes	Yes	
	Add Stay / Transfer	Yes	Yes	
	Shelter Services	Yes	Yes	
	Household	Yes	Yes	
	Relationships	Yes	Yes	
	Incident Reports	Yes	Yes	
	Personalized Tables	Yes	Yes	
	Group Membership	Yes	Yes	
	Images/Documents	Yes	Yes	
helte	r Manager (for assigned shelters)			
	Feature	Read	Write/Edit	Notes
	Appointments	Yes	Yes (see notes)	Excludes refugees staying at a shelter not assigned to Shelter Manger
	Case Worker Notes	Yes	No	
	Professional Contact Notes	Yes	No	
	Client Directory	Yes	n/a	
	Roster	Yes	n/a	
	Shelter Stay History	Yes	Yes	
	Add Stay / Transfer	Yes	Yes	Excludes refugees staying at a shelter not assigned to Shelter Manger
	Shelter Services	Yes	(see notes)	Excludes refugees staying at a shelter not assigned to Shelter Manger
	Household	Yes	(see notes)	Excludes refugees staying at a

				shelter not assigned to Shelter Manger
	Relationships	Yes	(see notes)	Excludes refugees staying at a shelter not assigned to Shelter Manger
	Incident Reports	Yes	(see notes)	Excludes refugees staying at a shelter not assigned to Shelter Manger
	Personalized Tables	Yes	(see notes)	Excludes refugees staying at a shelter not assigned to Shelter Manger
	Group Membership	Yes	(see notes)	Excludes refugees staying at a shelter not assigned to Shelter Manger
	Images/Documents	Yes	(see notes)	Excludes refugees staying at a shelter not assigned to Shelter Manger
Case N	Ianager (for assigned refugees)			
	Feature	Read	Write/Edit	Notes
	Appointments	No	No	
	Case Worker Notes	Yes	(see notes)	Can add new entries only
	Professional Contact Notes	No	No	
	Client Directory	(see notes)	n/a	Only refugees assigned to the case manager
	Roster	No	n/a	
	Shelter Stay History	Yes	No	
	Add Stay / Transfer	n/a	No	
	Shelter Services	No	No	
	Household	Yes	No	
	Relationships	Yes	No	
	Incident Reports	No	No	
	Personalized Tables	No	No	
	Group Membership	No	No	
	Images/Documents	No	No	
Profess	sional Contact (for assigned refug	ees)		
	Feature	Read	Write/Edit	Notes
	Appointments	No	No	
	Case Worker Notes	No	No	
	Professional Contact Notes	(see notes)	(see notes)	Can only view entries make by the

			user. Can add entries by not edit existing entries.
Client Directory	(see notes)	n/a	Only refugees assigned to the professional contact
Roster	No	n/a	
Shelter Stay History	Yes	No	
Add Stay / Transfer	n/a	No	
Shelter Services	No	No	
Household	Yes	No	
Relationships	Yes	No	
Incident Reports	No	No	
Personalized Tables	No	No	
Group Membership	No	No	
Images/Documents	No	No	

Image / Document Tags

Admins can define tags that can be applied to uploaded images and documents. Tools will later be provided to search by tag.

	Images	Documents	MP3s
Clients	View/Edit	View/Edit	View/Edit
Client Locations	View/Edit	View/Edit	View/Edit
Your Organization	View/Edit	View/Edit	View/Edit

dd new list e	enu	X		- 1		UMENTS (1) 🗔 A	dd new pdf 🛛 🔍 <u>View all pdfs</u>
ags for <i>Cl</i>	lier	nt Documents				1 of 1 pdfs	
ntry ID		Entry	Order		PDF	Title:	Example Upload
000005	×	Scanned Form #1		±	A	Description:	Sample refugee document
000006	×	Scanned Document #2	★ ₩	₹±		Tags:	Scanned Form #1 Covid Vaccination Card
000007	X	Covid Vaccination Card		Ŧ±		Media Date:	28/07/2022
🖉 000008 🗙	×	Sample Document Tag #4	1	Ŧ		Upload Date:	28/07/2022 13:07:18
	_					Upload File Name:	sampleRefugeeDoc.pdf

Upcoming Activities

The upcoming week will focus on:

- user interface for Case Manager and Professional Contact sessions; implementing the account permissions
- system-wide alerts (admin will be able to broadcast status and alert messages to the various shelters)
- PDF roster and PDF roster/per client with services